



06/29/01 UTILITY PATENT APPLICATION TRANSMITTAL UNDER 37 C.F.R. §1.53(b)

ASSISTANT COMMISSIONER FOR PATENTS

Box PATENT APPLICATION

Washington D.C. 20231

Case Docket No.: K-299

Sir:

Transmitted herewith for filing is the patent application of

INVENTOR OR APPLICATION IDENTIFIER: Sang Kap PARK, Young Pyo BAE, Jeong Yeol PARK, Jeong Ha KIM,
Seong Nam AN, Sung Geun KANG, Min Sook HAN, Pan Ju KIM, Chang Won KANG, Hee Chul KWAK, Yoon Woo
CHOI, Yeong Seok JO, Sun Joo KIM and Jin Seok OH

FOR: CUSTOMER RELATIONSHIP MANAGEMENT SYSTEM AND OPERATION METHOD THEREOF

Enclosed are:

1. [X] 76 pages of specification, claims, abstract
2. [X] 27 sheets of FORMAL drawing.
3. [X] 4 pages of newly executed Declaration & Power of Attorney (original).
4. [X] Priority Claimed to Korean Appln. Nos. 37254/2000, 69916/2000 and 79646/2000, whose entire disclosures are incorporated herein by reference.
5. [] Information Disclosure Statement, Form PTO-1449 and reference.
6. [X] Assignment Papers for LG Electronics Inc. (cover sheet, assignment & assignment fee).
7. [X] Certified copy of Korean Patent Application Nos. 37254/2000 filed June 30, 2000; 69916/2000 filed November 23, 2000 and 79646/2000 filed December 21, 2000.
8. [X] Two (2) return postcards.
[X] Stamp & Return with Courier.
[X] Prepaid Postcard-Stamped Filing Date & Returned with Unofficial Serial Number.
9. [X] Authorization under 37 C.F.R. §1.136(a)(3).
10. [] Request and Certification Under 35 U.S.C. 122(b)(2)(B)(i)
11. [] Other:

CLAIMS AS FILED

For	No. Filed		No. Extra	Rate	Fee
Total Claims	58	- 20	38	X \$18.00	\$684.00
Indep. Claims	6	- 3	3	X \$80.00	\$240.00
Multiple Dependent Claims (If applicable)				X \$270.00	\$0.00
BASIC FEE					\$710.00
TOTAL FILING FEE					\$1,634.00

[] This is a Continuation-in-part (CIP) of prior application No: _____ filed _____. Incorporation By Reference-The entire disclosure of the prior application is considered as being part of the disclosure of the accompanying application and is hereby incorporated by reference therein.

[] Amend the specification by inserting before the first line the sentence:

-This application is a continuation-in-part of Application Serial No. _____ filed _____.-

[X] A check in the amount of \$1,634.00 (Check #00676) is attached.

[] Please charge my Deposit Account No. 16-0607 in the amount of \$_. A duplicate copy of this sheet is enclosed.

[X] The Commissioner is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 16-0607. A duplicate copy is enclosed.

[X] Any additional filing fees required under 37 C.F.R. 1.16.

[X] The Commissioner is hereby authorized to charge payment of following fees during the pendency of this application or credit any overpayment to Deposit Account No. 16-0607. A duplicate copy of this sheet is enclosed.

[X] Any patent application processing fees under 37 C.F.R. 1.17.

[X] Any filing fees under 37 C.F.R. 1.16 for presentation of extra claims.

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Date: June 29, 2001

JC903 U.S. PTO
09/893688

Docket No.: K-299

PATENT

10903 U.S. PTO
09/893688



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of

Sang Kap PARK, Young Pyo BAE, Jeong Yeol PARK, Jeong Ha KIM, Seong Nam AN,
Sung Geun KANG, Min Sook HAN, Pan Ju KIM, Chang Won KANG, Hee Chul
KWAK, Yoon Woo CHOI, Yeong Seok JO, Sun Joo KIM and Jin Seok OH

Serial No. New U.S. Patent Application

Filed: June 30, 2001

For: CUSTOMER RELATIONSHIP MANAGEMENT SYSTEM AND
OPERATION METHOD THEREOF

**AUTHORIZATION TO TREAT A REPLY AS INCORPORATING
AN EXTENSION OF TIME UNDER 37 C.F.R. §1.136(a)(3)**

Assistant Commissioner for Patents
Washington, D. C. 20231

Sir:

The U.S. Patent and Trademark Office is hereby authorized to treat any concurrent or future reply that requires a petition for an extension of time under this paragraph for its timely submission, as incorporating a petition for extension of time for the appropriate length of time under 37 C.F.R. 1.136(a)(3). The U.S. Patent and Trademark Office is hereby authorized to charge all required extension of time fees to our Deposit Account No. 16-0607, if such fees are not otherwise provided for in such reply. A duplicate copy of this sheet is enclosed.

Respectfully submitted,
FLESHNER & KIM, LLP

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Date: June 29, 2001